

La Marzocco Home Refurbished FAQ

What does refurbish mean?

A refurbished coffee machine has been returned, inspected, tested, cleaned, and restored to full working condition by professionals. It may have minor cosmetic blemishes but performs like new.

Are refurbished machines reliable?

Yes, all refurbished machines are rigorously tested and certified to ensure they meet original performance standards. Many come with a limited warranty for peace of mind.

Why should I buy a refurbished machine instead of a new one?

Buying refurbished can save you money while still providing excellent performance. It's also an environmentally friendly option, as it reduces waste and extends the product's life.

Where do refurbished machines usually come from?

They may be returns due to customer change-of-mind, minor cosmetic flaws, demo models, or units with previously identified issues that have since been repaired.

Will I receive all the original accessories?

Refurbished machines usually include essential accessories, but they may not come in the original packaging or include every item from a new unit. See the product listing for exact inclusions.

Is there a difference in taste or performance?

No, refurbished machines are restored to perform like new, meaning there should be no noticeable difference in coffee quality or machine functionality.

How old in the machine?

The age of the Refurbished machines can vary. On each product page the year of manufacture will be stated.

How are machines priced?

Machines are priced based on age, condition and repair costs.

What is the warranty?

The standard warranty on Refurbished machines are 12 months, however if the machine is under 2 years old, it will be covered under the factory warranty. Factory warranty is from date on original invoice.



la marzocco
handmade in florence

melbourne
104 Nicholson St, Abbotsford VIC 3067, Australia
T: 61 3 8413 4777

sydney
14 Underwood Ave, Botany NSW 2019, Australia
T: 61 2 8396 6111

E: info.au@lamarzocco.com
W: www.lamarzocco.com.au

If my machine is less than 2 years old, will it be covered under the original factory warranty?

Yes, the factory 2 year warranty is valid from the date of the original invoice.

Do you offer extended warranty on refurbished machines?

No.

Who completed refurbishment?

La Marzocco completes the refurbishment on site at our Melbourne head office.

Can I view the machine before purchase?

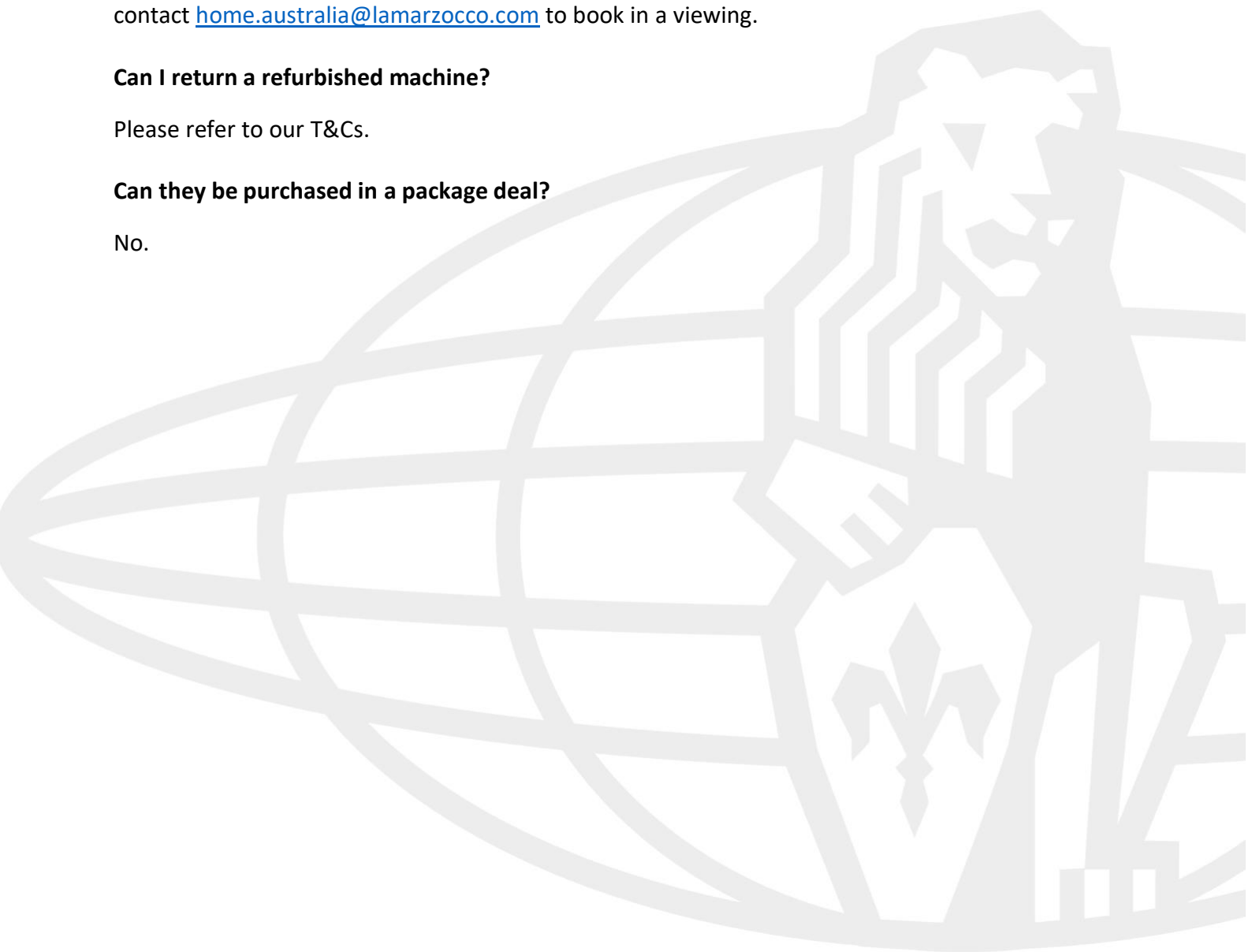
You can arrange a viewing of the refurbished machines at our Melbourne showroom only. Please contact home.australia@lamarzocco.com to book in a viewing.

Can I return a refurbished machine?

Please refer to our T&Cs.

Can they be purchased in a package deal?

No.



la marzocco
handmade in florence

melbourne

104 Nicholson St, Abbotsford VIC 3067, Australia
T: 61 3 8413 4777

sydney

14 Underwood Ave, Botany NSW 2019, Australia
T: 61 2 8396 6111

E: info.au@lamarzocco.com
W: www.lamarzocco.com.au